

Valley Municipal Utility District #2

P. O. Box 939

Olmito, Texas 78575

Phone (956) 350-4136 Fax (956) 350-4575

Dear Customer,

Through our billing process, we monitor for abnormal increases in monthly water usage versus past history use. As a courtesy, we are sending you information to alert you that your account has been identified by this process and you may have a possible leak.

Do You Think You Have a Water Leak?

Dripping faucets and water leaks waste water and money. The smallest of drips and leaks around your home or business should be repaired. A slow drip can waste 15 to 20 gallons of water per day.

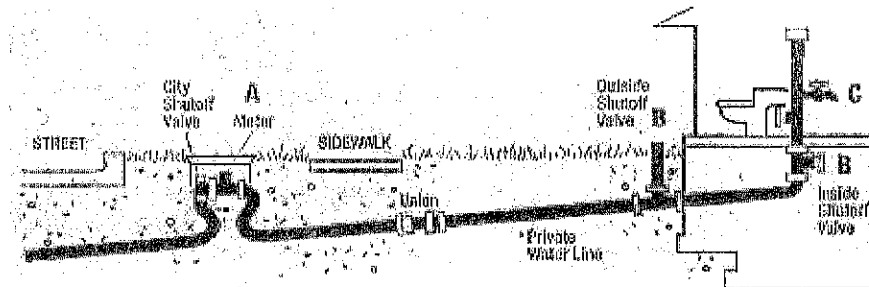
Many leaks are easy to fix. Others may require a plumber. A good "fix-it" book from the library or store can help you replace washers and fix other common plumbing problems. Many hardware stores also offer good advice. If in doubt, seek a plumbing professional.

The District's responsibility ends at the customer's side of the water meter. The customer is responsible from the meter to the house, including plumbing inside of the house. The District will maintain the water meter and meter box, but it is the customer's responsibility to keep the meter box accessible from landscaping and fences (for meter reading and emergencies).

How to find leaks:

Most leaks can be heard or seen, but some are difficult to detect. Your water meter may be your most useful tool in identifying water leaks on your property. Follow these easy steps to check for unseen leaks:

- Locate the water meter



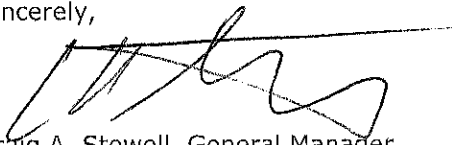
- Locate the water supply shut-off valve for your building. It can be outdoors or indoors and is commonly located where the main water pipe enters the building foundation. In a home, this is often near an outside faucet. (Note: If you do not have a main shut-off valve, have one installed.) The District will be glad to help you locate the meter and shut-off valve, but for safety and security reasons are forbidden to go inside your house.
 - Turn off all faucets, outlets and water-using appliances.
 - Note the dial on the meter. After 30 minutes or more, take another look at the dial. If the dial has moved, you have a leak either inside or underground. Now, close the shut-off valve. If the indicator stops, your leak is inside the building. Check toilets and faucets. If the indicator continues to move when the shut-off valve is closed, you have an underground leak between the water meter and the shut-off valve, which should be repaired.
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10 EASY WATER CONSERVATION TIPS

1. Water your yard thoroughly, but only as needed - usually no more than 1 inch, once a week.
2. Use drip irrigation for plants and gardens, and water early in the morning to minimize evaporation.
3. Collecting rainwater for landscape use is great for the plants and can save you water and money.
4. Install aerators to cut in half the amount of water used by each faucet.
5. Fix faucet leaks, which can waste up to 3,000 gallons of water a year.
6. Install water-efficient plumbing fixtures to reduce water consumption by 25% to 60% and save energy.
7. Check your toilet by using a leak-detection dye tablet. Leaks can waste up to 200 gallons of water a day.
8. Replace older toilets with water-efficient models and save up to 4,000 gallons of water a year.
9. Washing only full loads of laundry can save an average household more than 3,400 gallons of water each year.
10. Invest in an Energy Star-qualified clothes washer, which typically uses 50% less water and 30% less energy per load.

Despite recent rains, drought conditions remain widespread across the state. As a result, the Texas Commission on Environmental Quality informed water rights holders on July 24, 2012, that the agency may need to administer water rights on a priority basis, if drought conditions persist. Water is a precious resource - all Texans are encouraged to conserve, especially during times of drought.

Sincerely,



Craig A. Stowell, General Manager