

Valley Municipal Utility District #2

P. O. Box 939

Olmito, Texas 78575

Phone (956) 350-4136 Fax (956) 350-4575

Dear Customers:

To protect the health and safety of our employees and the general public, we are implementing several temporary measures to help reduce the spread of the COVID-19 Virus.

- **Our lobby will be closed** to reduce our employees' exposure to the public. Although the office may be staffed, customers will be prohibited from entering the building for payments or the submission of permit applications. Please note that there is a collection box next to the front door where you may make your payments. In addition, the fee for calling in credit card payments to our local office (956-350-4136) will be reduced as well.
- Permit applications should be emailed to Gloria Sanchez at gsanchez@vmud2.com. Permit site plans should be printable on an 11"x17" sheet. Upon review, we will email you any necessary documents and contact you to make payment arrangements.
- Our water and wastewater operators and maintenance crews will continue to operate normally.
- Updates will be available online at www.vmud2.org or on Twitter [@vmud2](https://twitter.com/vmud2).

Due to the developing nature of this pandemic, these rules and business hours are subject to change. We apologize for any inconvenience. If you have any questions, please call 956-350-4136.

Thank you for your cooperation and consideration.